### ROBINSON MEMORIAL HOSPITAL PATIENT PORTAL



# Medical Records at Your Fingertips

#### What is the Patient Portal?

The Robinson Memorial Hospital Patient Portal is an online health management tool that connects Robinson Memorial patients to portions of their personalized health information including:

- Test results and medications
- Access to preventive care information
- Home-going instructions from your doctor

#### Who has access?

Currently, access is limited to patients of practices/physicians with live Electronic Medical Records (EMR). Simply call your doctor's office to find out. Full implementation of EMR at Robinson Memorial Hospital along with Robinson Health Affiliates, Inc. practices is anticipated for first quarter of 2013.

## How do I sign up for the Patient Portal?

At the time of your appointment, you will need to provide the doctor's office with the following information:

- Photo ID
- First and last name
- Phone number
- · Date of birth
- A unique email address

NOTE: Each family member must have a unique email account.

The information you provide is confidential and will be processed through our secure system. At that time, you will be able to establish your account online.

### Do I need special equipment?

No. All you need is access to a computer, an email account that matches the one provided to your doctor's office, and an Internet connection.

## Is there a charge for opening an account?

There is no charge. This service is offered complimentary to Robinson Memorial Hospital patients and will only be established for you at your request.

### How do I set up an account?

Step-by-step instructions on how to create an account is on the back of this sheet.

For security purposes, the information required for setting up a username and password must match the information provided to your doctor's office.

For more information, contact your doctor's office.



